

## Quality Policy

In Inrada O.G.R.S. we are committed to:

- Pursue long term growth and profitability through the delivery of high-quality services.
- Aim towards being objectively recognized by our customers as having the highest quality performance in our industry.
- Deliver high quality in all the activities viz. supply of equipments, engineering solutions and consultancy services to oil & gas, process, marine, subsea, drilling and defense industry, through safe and efficient operating processes.
- Improve our processes and the effectiveness of our management system.
- Manage and control risks systematically.

Through exercising our core values and principles in everything we do, we utilise continuous improvement and quality management to maintain and deliver a consistent performance to our company.

To fulfill our commitments we:

- Apply high standards for well maintained, efficient and innovative equipment.
- Maintain a world-class management system containing all our processes and procedures and make them readily accessible.
- Comply with the ISO 9001:2015 standard.
- Comply with applicable laws and regulations.
- Have a structured approach to embedding risk management into our processes.
- Promote a culture that supports our commitment to quality management.
- Coach our employees in understanding how their activities influence the quality of services.
- Implement Lean and Six Sigma methodologies for process improvement.
- Require key suppliers and contractors to manage quality in accordance with this policy and use our influence on others.
- Rigorously monitor our performance and relentlessly pursue improvements in every aspect of our work.
- Seek feedback from employees, customers, regulators on ways to improve.
- Drive continual improvement of quality through open communication and innovative thinking

**Our objectives are to achieve ZERO accidents and ZERO incidents at manufacturing and project site.**

*Inrada OGRS Sustainability Framework*

*Together with the Health, Safety, Security and Environment Policy and the Corporate Social Responsibility Policy, the Quality Policy constitutes the Inrada OGRS Sustainability Framework.*



A.C.F.J. de Raaij  
Chairman